



Humberside Police Appeal Body HPAB

APPEALING AGAINST THE LOCAL RESOLUTION OUTCOME

You may be able to appeal to the Humberside Police Appeal Body, if you have made a complaint against the police that was dealt with using the Local Resolution process and you are not happy with the **outcome**. The exception to this is when the complaint was about a direction and control issue (organisational matter). Direction and control means the overall policies of a police force, for example police resources and policing standards.

You can appeal if:

- You do not agree with the outcome of the Local resolution
- You think the outcome of the Local Resolution of your complaint was not a proper one. This means that, for example, you believe the outcome was not appropriate to the complaint, or the outcome did not reflect the evidence available.

To appeal:

- using the Humberside Police appeal form:
 - save a 'Word' version of the appeal form to your computer, complete it and email it to the HPAB (Professional.Standards@humberside.pnn.police.uk). ([Link](#))
 - or print off, complete and post the PDF version of the appeal form ([Link](#)) to the HPAB at Professional Standards Branch, Police Headquarters, Priory Road, Hull, HU5 5SF.
- Use the contact details below to make a request for an appeal form to be sent to you:

Web: www.humberside.police.uk

Email: PSBAdmin@humberside.pnn.police.uk

Tel: 01482 578335

The HPAB must receive your appeal within 29 days of the date you were informed of the outcome, be that by letter or in any other format, e.g. telephone call, email etc. This includes the time your appeal spends in the post.

The HPAB may be able to extend this time period if you have very special circumstances and you can fully explain your reasons for asking for an extension.

Doing the right thing



How the HPAB will deal with your appeal

The HPAB will send you a letter to tell you that your appeal form has been received. They will also contact the Appropriate Authority (Chief Constable) to tell them that you have appealed. The police force/Appropriate Authority will be sent a copy of your appeal and will be asked for any information they have about your original complaint and to respond to your appeal.

Once the HPAB have received all the information your appeal will be assessed and a decision will be made about it.

Please be aware that during the appeals process, the HPAB will not investigate your original complaint; but review only how your complaint was dealt with according to the Local Resolution process.

If your appeal is upheld

If your appeal is upheld, you will receive a letter telling you what will happen next. This must tell you about any planned action(s). The HPAB will instruct the police force/local authority about what they should do with your complaint. They must follow these instructions.

If your appeal is not upheld

If your appeal is not upheld, the HPAB will write to you explaining how and why that decision has been made. Please be aware that the decision is final.

If you require further advice

You can contact an organisation such as your local [Citizens Advice Bureau](#) for advice. You can also talk to a legal advisor.

Please get in touch with [the HPAB](#) for advice about the appeals process, if you have difficulty filling in the online or paper form, or if you need to obtain the form in another language or format.