



Humberside Police
Corporate Development Branch
Information Compliance Unit
Police Headquarters
Priory Road
HU5 5SF
Tel: +44 (1482) 317096
Fax: +44 (1482) 317090

Your Ref:
Our Ref: F-2013-00133

19 February, 2013

Dear XXXX

FREEDOM of INFORMATION ACT 2000 Reference No: F-2013-00133

Thank you for your request for Information, received at this office, in which you requested details of the following:

- 1) The net cost to Humberside Police of policing professional football matches within its authority area during the 2011 to 2012 season or in the most recent preceding season available. That is, the cost to Humberside Police after payment from relevant football clubs for policing has been received.
- 2) The number of Humberside police officers deployed to police professional football matches within your authority area during the 2011 to 2012 season or in the recent preceding season available.
- 3) The number of officer hours dedicated to policing professional football matches within the Humberside police authority area during the 2011 to 2012 season or in the most recent preceding season available.

Humberside Police Response

- 1) There are 3 professional football clubs in this force area, and the net cost to the force for Policing home matches for all 3 clubs is £9633.00.
- 2) 2097 Officers (both regular and Specials) Policed the home matches for the teams in the 2011/2012 season
- 3) A total of 16140.5 police hours were worked during the 2011/2012 season.

We now consider this request closed and should you require any further details, a new request should be submitted.

Should you need to discuss your request further please contact on Paul Waller, on the above details.

Yours faithfully,

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Chief Constable T.S. Hollis QPM Deputy Chief Constable D.J.Griffin MA
Assistant Chief Constable (Operations Support) J.P. Crosse MA (Oxon), FCIIPD, MCMI Assistant Chief Constable (Operations) A. Leaver
Assistant Chief Officer (Support) P.S. Goatley BA (Hons), CPFA

Web site: www.humberside.police.uk
Email: InformationComplianceUnit@humberside.pnn.police.uk

Humberside Police – Freedom of Information Complaints Review Procedure

Why Have A Complaints Process?

Humberside Police is committed to delivering an open and transparent service whenever possible and it is our intention to commit to the principles of openness embodied in the Freedom of Information Act. We will release information to the greatest extent possible, consistent with the public interest, however we may withhold information if we consider its release would cause significant harm.

If information within a document is withheld, it will be clearly marked to show where information has been removed and the legal exemption we have used. If we decline to supply all or part of any information you have asked for we will notify you in writing giving our reasons based upon legal exemptions contained within the Freedom of Information Act.

If you are not satisfied about the way in which your Freedom of Information request has been handled you have the right to appeal. This information has been designed to help you to understand how to complain to Humberside Police. Using this process will not affect your right to complain directly to the Information Commissioner if you feel we have not complied with our obligations under the Freedom of Information Act.

Who Can Complain?

Anyone who has made a Freedom of Information request in writing to the Force can complain. If you have requested information and you are not satisfied with the way we have dealt with it, you can use the complaints process to have it looked at again. If someone who requested information would like to complain but cannot do so themselves, you can complain on their behalf but it will help us if you make it clear that you are doing so.

What Can I Complain About?

If you are not satisfied with the way we have handled your request, with the fee we have charged, or with the reasons we have given for refusing to provide information, you have the right to appeal. You can complain about the range, amount and format of information we have sent following a request. You can also complain about the way a request was handled, for example, the time it took to respond.

How Do I Complain?

To deal with your complaint as quickly as possible, it will help if you can give us as much information as you can about the original request made and the reason for your complaint.

Please put your complaint in writing and address it to:

FOI Appeals
Humberside Police Information Compliance Unit
Police Headquarters
Priory Road
Hull HU5 5SF

What Happens To My Complaint?

Once we have enough details to identify the request, we will begin the review. The Head of The Information Compliance Unit will normally review your complaint. In the more complex cases a review panel consisting of a number of senior personnel from the Force will re-examine your complaint. We aim to complete the review process within three months of receiving your complaint. Upon completion we will send you the findings.

How Will I Be Notified?

Where we have not followed procedures or have failed to provide acceptable quality of service, we will apologise and explain what we will do to ensure this doesn't happen again. If our original decision to withhold information is over-turned on appeal we will send you the additional information immediately. If we believe that our original response was correct we will let you know, and inform you of your options (see below).

What If I'm Still Not Satisfied?

If we have been unable to resolve your complaint and you are not satisfied you can approach the office of the Information Commissioner, who may investigate the matter on your behalf. This option is open to you at all times, but we will endeavour to address your complaint initially, as this may lead to a speedier resolution. It is the Information Commissioner who decides whether to investigate or not. We will co-operate fully with the Information Commissioner.

If you have any further questions about the complaints process, please contact the Information Compliance Unit on 01482 578313 or alternatively you can write to:

Head of Information Compliance Unit
Humberside Police Headquarters
Priory Road
Hull HU5 5SF
Email: Informationcomplianceunit@humberside.pnn.police.uk

Requests for a review by the Information Commissioner should be made in writing directly to:

The Information Commissioner
Wycliffe House
Water Lane
Wilmslow

Cheshire
SK95AF
Phone: 01625 545 700
www.informationcommissioner.gov.uk

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Chief Constable T.S. Hollis OPM *Deputy Chief Constable* D.J.Griffin MA
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File classification: NOT PROTECTIVELY MARKED -NO DESCRIPTOR