



Humberside Police  
Corporate Development Branch  
Information Compliance Unit  
Priory Road  
Kingston Upon Hull  
HU5 5SF  
Tel: +44 (1482) 317099  
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Your Ref:  
Our Ref: F-2013-00012

21 January, 2013

Dear XXXX

**FREEDOM of INFORMATION ACT 2000 Reference No: F-2013-00012**

Thank you for your request for Information, received at this office on 02 January, 2013, in which you requested details of the following:

**Details of the total number of all Osman warnings issued in the calendar years a) 2010 and b) 2011 and c) 2012 where the 'target' (ie person in danger) is i) male and ii) female.**

**For each year and in the separate male and female categories I would also like a breakdown by the following age groups:**

- a) 0-12,
- b) 13-16
- c) 17
- d) 18-39
- e) 40-59
- f) 60-79
- g) 80-99
- h) 100 +

**In each case where the 'target' is 16 or under please state their actual age. This can be done in a separate table.**

The Freedom of Information Act requires that this request is dealt with in a manner that is motive and applicant blind. A disclosure under this legislation is considered a disclosure to the world and is considered to be on the basis that it is in the public interest.

This response is unique to Humberside Police and you are advised not to compare this like for like with any other force's response you receive.

#### Humberside Police Response

It has been determined that in order to retrieve the information in order to allow a break down of gender and age group would exceed the appropriate limit of 18 hours or as a cost equivalent £450. The reason for this is that each Divisional Intelligence Branch (DIB) where this information is held would be required

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*Assistant Chief Officer (Support)* P. S. Goatley BA (Hons), CPFA    *Assistant Chief Officer (Human Resources)* I. Watson MBA, MSc, FCIPD

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to manually inspect all its records to extract the above mentioned data. As you will see below there are hundreds of records that would need inspecting which would clearly exceed the appropriate limit.

Therefore s12 of the Act applies.

Section 12 – Exemption where cost of compliance exceeds the appropriate limit.

s1(1) does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the 'appropriate limit' (18 – hours).

Activities that may be counted within our time estimations are:

- Determining if the information is held;
- Locating the information, or a document containing it;
- Retrieving the information, or a document containing it; and
- Extracting the information from a document containing it.

The following have not been included within our calculations:

- The time spent identifying information to be exempted
- The time dedicated to the process of redaction.

Please take this as a refusal notice in accordance with section 17(5) of the Act which states; A public authority which, in relation to any request for information, is relying on a claim that section 12 or 14 applies must, within the time for complying with section 1(1), give the applicant a notice stating that fact.

Although excess cost removes the forces obligations under the Freedom of Information Act, as a gesture of goodwill, I have supplied information, relative to your request, retrieved or available before it was realised that the fees limit would be exceeded. I trust this is helpful, but it does not affect our legal right to rely on the fees regulations for the remainder of your request.

We are able to provide the numbers of Osman warnings that have been issued for the years requested as a force total.

2010 – 286

2011 – 195

2012 - 145

Should you need to discuss this further please contact James Green, Information Compliance Officer on the above details.

Yours sincerely,

James Green  
Information Compliance Officer

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## Humberside Police – Freedom of Information Complaints Review Procedure

### Why Have A Complaints Process?

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Humberside Police is committed to delivering an open and transparent service whenever possible and it is our intention to commit to the principles of openness embodied in the Freedom of Information Act. We will release information to the greatest extent possible, consistent with the public interest, however we may withhold information if we consider its release would cause significant harm.

If information within a document is withheld, it will be clearly marked to show where information has been removed and the legal exemption we have used. If we decline to supply all or part of any information you have asked for we will notify you in writing giving our reasons based upon legal exemptions contained within the Freedom of Information Act.

If you are not satisfied about the way in which your Freedom of Information request has been handled you have the right to appeal. This information has been designed to help you to understand how to complain to Humberside Police. Using this process will not affect your right to complain directly to the Information Commissioner if you feel we have not complied with our obligations under the Freedom of Information Act.

### Who Can Complain?

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Anyone who has made a Freedom of Information request in writing to the Force can complain. If you have requested information and you are not satisfied with the way we have dealt with it, you can use the complaints process to have it looked at again. If someone who requested information would like to complain but cannot do so themselves, you can complain on their behalf but it will help us if you make it clear that you are doing so.

### What Can I Complain About?

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If you are not satisfied with the way we have handled your request, with the fee we have charged, or with the reasons we have given for refusing to provide information, you have the right to appeal. You can complain about the range, amount and format of information we have sent following a request. You can also complain about the way a request was handled, for example, the time it took to respond.

### How Do I Complain?

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To deal with your complaint as quickly as possible, it will help if you can give us as much information as you can about the original request made and the reason for your complaint. Please put your complaint in writing and address it to:

FOI Appeals  
[Humberside Police Information Compliance Unit](#)  
Police Headquarters  
Priory Road  
Hull HU5 5SF

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## What Happens To My Complaint?

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Once we have enough details to identify the request, we will begin the review. The Head of The Information Compliance Unit will normally review your complaint. In the more complex cases a review panel consisting of a number of senior personnel from the Force will re-examine your complaint. We aim to complete the review process within 20 days of receiving your complaint. Upon completion we will send you the findings.

## How Will I Be Notified?

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Where we have not followed procedures or have failed to provide acceptable quality of service, we will apologise and explain what we will do to ensure this doesn't happen again. If our original decision to withhold information is over-turned on appeal we will send you the additional information immediately. If we believe that our original response was correct we will let you know, and inform you of your options (see below).

## What If I'm Still Not Satisfied?

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If we have been unable to resolve your complaint and you are not satisfied you can approach the office of the Information Commissioner, who may investigate the matter on your behalf. This option is open to you at all times, but we will endeavour to address your complaint initially, as this may lead to a speedier resolution. It is the Information Commissioner who decides whether to investigate or not. We will co-operate fully with the Information Commissioner.

If you have any further questions about the complaints process, please contact the Information Compliance Unit on 01482 317097 or alternatively you can write to:

*Head of Information Compliance Unit  
Humberside Police Headquarters  
Priory Road  
Hull HU5 5SF  
Email: [Informationcomplianceunit@humberside.pnn.police.uk](mailto:Informationcomplianceunit@humberside.pnn.police.uk)*

Requests for a review by the Information Commissioner should be made in writing directly to:

*The Information Commissioner  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF  
Phone: 01625 545 700  
[www.informationcommissioner.gov.uk](http://www.informationcommissioner.gov.uk)*

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